

EXHIBIT 16

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VIA ELECTRONIC MAIL

Cheryl Florio
Director of ADR Operations
American Arbitration Association
16 Market Square, 1400 16th Street, Suite 400
Denver, Colorado 80202
CherlyFlorio@adr.org

RE: *Lally v. Valve Corp.*,
Mass Arbitration Case No. 01-23-0005-8758

Dear Ms. Florio:

We write on behalf of Respondent Valve Corporation (“Valve”) with respect to the individual arbitration brought by Mason LLP on behalf of Ryan Lally, which is part of a mass arbitration under case number 01-23-0005-8758. Valve understands that Mr. Lally would now like to proceed with his arbitration before the AAA, which is a reversal of his prior position. Based on Valve’s records it appears that Mr. Lally has not accepted the current Steam Subscriber Agreement that requires all claims to proceed in court. Valve hereby requests an invoice for the Case Management Fees for Mr. Lally’s individual arbitration only.

Valve reserves all rights with respect to all other arbitrations, including the other arbitrations that are part of the mass arbitration with case number 01-23-0005-8758, on the grounds that (i) the arbitration agreement in the now-superseded Steam Subscriber Agreement has been held by a AAA arbitrator to be unenforceable and (ii) there is no longer an agreement to arbitrate between Valve and its customers.

Sincerely,

/s/ Michael W. McTigue Jr.

Michael W. McTigue Jr.

cc: All counsel of record